## **P11 Jamie M**

**Bookmark: Introduction and personal background**

**Evelyn Boodaghians** [00:00:01]  
OK, to get started, Jamie, can you tell me a little bit about yourself, maybe where you live, what you do for fun or for work, Anything you're comfortable sharing about yourself?

**P11 Jamie** [00:00:12]  
Sure. So I live in central Connecticut with my husband and four kids. We're a pretty active family. We like to be outdoors and participate in sports and travel. I am a teacher in a private school and I also own a small travel agency. Probably why we like to travel so much.

**Bookmark: Teaching experience and grade level**

**Evelyn Boodaghians** [00:00:38]  
How long have you been teaching for?

**P11 Jamie** [00:00:42]  
This is my 17th year.

**Evelyn Boodaghians** [00:00:45]  
And what grade do you teach?

**P11 Jamie** [00:00:47]  
This year, well for the past five years, I'm in AK12 school and it operates different than a traditional brick and mortar and we have students who are in vastly different grade levels. The majority of my students are in 3rd to 5th grade.

**Evelyn Boodaghians** [00:01:05]  
OK, interesting.

**Bookmark: Family composition and childcare**

**Evelyn Boodaghians** [00:01:07]  
Very cool. You mentioned that your family includes your husband and four kids. How old are your kids right now?

**P11 Jamie** [00:01:17]  
16, 14, 11 and 8

**Evelyn Boodaghians** [00:01:21]  
1614 Eleven and eight, OK.

**P11 Jamie** [00:01:24]  
All of the age groups.

**Evelyn Boodaghians** [00:01:26]  
All of the age groups for sure. And tell me a little bit about like, what does childcare look like for your kids right now?

**P11 Jamie** [00:01:36]  
We don't use any kind of child care if my husband and I happen to be out at the same time. One of my older 2 keeps an eye on the younger two and we're good to go. And then in years past, we just would rely on like the grandparents or occasionally a neighbor.

**Evelyn Boodaghians** [00:01:58]  
I see. So now that one of the kids is older, a couple of the kids are older, No more need for like the neighbors or grandparents. OK.

**Bookmark: Kids' independence and responsibilities**

**Evelyn Boodaghians** [00:02:06]  
And how independent would you say your kids are?

**P11 Jamie** [00:02:11]  
Incredibly much more so than other kids their age, even the youngest ones.

**Evelyn Boodaghians** [00:02:18]  
Yeah, tell me a little bit, like, what does it mean in your mind that they're incredibly independent?

**P11 Jamie** [00:02:24]  
They're able to get themselves up in the morning and ready for the day. They can prepare their own snacks or meals. They are, we live in a neighborhood in which they can ride their bikes to their friends houses, so they're not like stuck here in one place. When my husband and I work from home, they kind of just check in with us and they're gone for the day. OK.

**Evelyn Boodaghians** [00:02:50]  
Yeah, you mentioned that they like make their own snacks and meals. Tell me a little bit that looks like.

**P11 Jamie** [00:02:58]  
So I started when I started working from home. It was really tricky with four kids and when my husband was out of the house to be able to get them to their activities and make meals. So I started a rule that if they were old enough to read, they were old enough to cook so they could follow a recipe. And they were each in charge of one day of the week where they would have to make dinner for the whole family. We had some rough goes and we definitely had some English muffin pizzas for some of the nights. But I think that that helped them to now that since they're all a little bit older, be able to be really more self-sufficient.

**Evelyn Boodaghians** [00:03:44]  
And have you kept that rule that each night is one person's night of the week?

**P11 Jamie** [00:03:49]  
We have not because they're so much busier now, but they're at a point in which like breakfast and lunch is kind of, they do their thing and I just check in and say, did you eat? But dinner? The older kids are off to like work now, so they're not able to participate. And the younger ones are not big fans of having to cook for everybody else, so.

**Evelyn Boodaghians** [00:04:17]  
OK.

**Bookmark: Phone usage and rules**

**Evelyn Boodaghians** [00:04:18]  
We'll get a little bit more into that in just a moment and tell me a little bit, do your kids have their own phones right now?

**P11 Jamie** [00:04:28]  
Yes, all four of them have their own phones, but only the older two have service provided. The younger ones, it's just Wi-Fi.

**Evelyn Boodaghians** [00:04:37]  
OK, so only the two have service and tell me a little bit about it might differ depending on the different kids. We can go one by one, but how do you see it use their phones right now?

**P11 Jamie** [00:04:50]  
Generally it's to communicate with their friends and on occasion to check in with us. The younger two use it more for watching videos and playing games, but they they do. We have a family group chat, so all four of them do participate in that.

**Evelyn Boodaghians** [00:05:09]  
And do you have any rules, if any, with the phones?

**P11 Jamie** [00:05:14]  
We have a lot of rules with the phones, who they're allowed to communicate with, when they're allowed to use them, what websites or apps that can be downloaded. I think that's it.

**Evelyn Boodaghians** [00:05:30]  
And how do you manage that? Like, yeah, how do you manage that?

**P11 Jamie** [00:05:35]  
We do have like the family plan that blocks a lot of things out, but most of it we just tell them what we expect and so far they seem to be following it. We do tell them that since, you know, we bought them, they're ours and the service is ours. We can check their phones periodically or whenever we feel like it, but we really haven't done it. We just tell them we can't.

**Evelyn Boodaghians** [00:06:03]  
So it sounds like there's some type of way you're able to control what apps they can download.

**P11 Jamie** [00:06:07]  
Yes, OK.

**Evelyn Boodaghians** [00:06:09]  
And then you kind of tell them the rules and say that you but haven't had that need yet, right?

**Bookmark: Driving and rideshare services**

**Evelyn Boodaghians** [00:06:17]  
And then do any of your kids right now drive?

**P11 Jamie** [00:06:21]  
No.

**Evelyn Boodaghians** [00:06:24]  
OK. And then in the past, have any of your kids used any of those like rideshare taxi services independently or no?

**P11 Jamie** [00:06:32]  
Not independently, no. OK.

**Evelyn Boodaghians** [00:06:36]  
OK, great.

**Bookmark: Meal planning and grocery shopping**

**Evelyn Boodaghians** [00:06:37]  
OK, So I wanted to get back to our little bit of our conversation that we started around food for the family. So tell me what a typical week looks like for food for your family.

**P11 Jamie** [00:06:49]  
We generally do grocery shopping on Sundays. Sometimes we have it delivered if we're really super busy. Other times we utilize like the stores pick up. We don't usually walk through the store. We tend to not have time for that, so we plan for the full week on Saturday, Sunday before we do our grocery shopping and meals are prepared Monday through Thursday. On Friday we order in and Saturday is usually like the leftover night. We do have the kids pick a meal for each night of the week, whether they're helping to prepare it. Usually not anymore, but they help to decide what we're going to be eating each night of the week.

**Evelyn Boodaghians** [00:07:39]  
OK, OK.

**Bookmark: Breakfast, lunch, and dinner routines**

**Evelyn Boodaghians** [00:07:43]  
And then you started to talk about this, but tell me a little bit about like what does breakfast look like for the family lunch? And then I think we talked.

**P11 Jamie** [00:07:52]  
About dinner, but dinner too. Yeah. So breakfast tends to be in you're on your own when we're not on a school day, on a school day, we like to give them something hot if they're leaving the house for school. So like eggs, pancakes, waffles. Sometimes it is freshly made right then. Sometimes it was made the night before, depending on what my husband and my schedule is for the day and how much time we have to like prepare something hot. But that's tends to be breakfast. Weekends, it's usually hot breakfast that we make or one of the kids makes, depending on who wakes up first. And lunch is a you're on your own situation if you're home. So we have like, you know, the Mac and cheese boxes, the ramen things and sandwiches that they can make or whatever when they're leaving for the day. I make lunches, so I'll make my favorite is Bento boxes 'cause I don't think they like to eat a sandwich if they're not at home. So I put together snacky things to go. OK.

**Evelyn Boodaghians** [00:09:05]  
And then so if they're going to school, it's Bento boxes, but at home, Mac and cheese and almond sandwiches.

**P11 Jamie** [00:09:12]  
Yeah, whatever.

**Bookmark: Dinner preparation and cooking**

**Evelyn Boodaghians** [00:09:15]  
And then you mentioned that dinner Monday through Thursday is cooking. Friday is ordering it, It's like Thursday, Saturday. Tell me a little bit about what does cooking look like day through Thursday?

**P11 Jamie** [00:09:30]  
We usually cook like quicker meals that take less than 1/2 an hour to put together. So like casserole or like rice bowls and, and things that are pretty quick 'cause we're both working while we're making the meal. So it can't be something that needs a lot of attention. And we tend to rotate from one night to when the next what the protein is. So it's not two nights in a row with the same protein and it's not two nights in a row with the same carb. And we always have at least two to three vegetables or fruits to go with the meal just so everybody has nice balanced stuff. No meals that take longer than like 30 to 45 minutes depending on the night of the week. And whenever a kid pops into the kitchen, they're put to work.

**Evelyn Boodaghians** [00:10:25]  
Gotcha.

**Bookmark: Meal responsibilities and cooking schedule**

**Evelyn Boodaghians** [00:10:27]  
And how do you decide? Like, who's gonna cook that night?

**P11 Jamie** [00:10:32]  
Between my husband and I, whoever happens to be more free in their schedule usually cooks. It was me for many, many, many, many years. So now that he's working from home, he definitely does his fair share of the cooking.

**Evelyn Boodaghians** [00:10:52]  
OK, OK,

**Bookmark: Food shopping and store preferences**

**Evelyn Boodaghians** [00:10:56]  
great. I wanted to talk a little bit more about food shopping. So it sounds like it happens on Sundays usually at least pick up. If not pick up then it's delivery but you're not really going in store.

**P11 Jamie** [00:11:11]  
Usually, yeah.

**Evelyn Boodaghians** [00:11:12]  
OK. Tell me a little bit about how do you put together like or how do you think about what things you want to buy?

**P11 Jamie** [00:11:20]  
So we do meal plan and then we know what we're going to have each night of the week. So that makes things a whole lot easier. And then we go through what is on sale 'cause we will go to more than one store. So starting with what, what we're going to have for the week is what we decide what we're going to get and we both open up the different apps for the stores so that we can shop simultaneously and we don't miss anything based on what we nailed land, OK.

**Evelyn Boodaghians** [00:11:49]  
And what stores do you usually find yourself going to?

**P11 Jamie** [00:11:54]  
We stop and shop is the closest so we usually do that. Walmart has more of the boxed stuff at a lower price so that's always on the list too. And if we're not happy with the prices, I will go into the ALDI and see what they have. But their selection is not usually the same as a regular grocery store, so I don't know if I'm going to find it in there anyway.

**Evelyn Boodaghians** [00:12:24]  
OK. That makes sense. And you mentioned that you and your husband are both pulling up the

**Bookmark: Ordering process and coordination**

**Evelyn Boodaghians** [00:12:32]  
apps. So then talk a little bit more about that, like how do you guys decide to place the orders and things like that?

**P11 Jamie** [00:12:42]  
Right. So we have the written meal plan. So we'll just go through the items and say, oh, we're making rice bowls, we need zucchini. How much is it there? How much is it here? And then wherever it's less is where we're going to put it into the shopping list. So we do go through things one at a time to make sure everything is getting purchased and it's at its lowest price in the respective store.

**Evelyn Boodaghians** [00:13:05]  
And then how many stores do you end up ordering from to play with this process?

**P11 Jamie** [00:13:11]  
At least two, sometimes three. So if we are doing the third store, it would be all these. So we go there in person.

**Evelyn Boodaghians** [00:13:24]  
OK, great. So we talked about food shopping, preparing the meals. OK,

**Bookmark: Friday night ordering out**

**Evelyn Boodaghians** [00:13:30]  
OK. Then you mentioned that on Fridays is your ordering out night. Tell me a little bit about like, what does a Friday look like for you guys?

**P11 Jamie** [00:13:39]  
It's we used to be so much easier when the kids were younger because we would just get a couple pizzas and be done with it. But now they're so particular and everybody wants something different. So we sometimes end up ordering from two places or three places just so everyone can have what they want, which is not ideal, but it's the only night that we do it. So it is what it is. And we usually order from places where we can just do it in an app or online 'cause we don't like talking to people.

**P11 Jamie** [00:14:15]  
And try and coordinate the delivery times to be roughly the same.

**Evelyn Boodaghians** [00:14:22]  
OK. Yeah. Thinking back to last Friday, can you walk me through like what you remember happening last Friday when you guys were trying to order?

**P11 Jamie** [00:14:32]  
Sure. So the number one option was the pizza place that is right in town. So we just gathered everybody and said, does anybody want to order from the Pizza Kitchen? And a couple of the kids were like, yeah, but I only want chicken tenders. And one kid was like, I'll take plain cheese pizza. And then the my daughters wanted Taco Bell, so then we had the order from Taco Bell to have that delivered. The only issue tends to be that, you know, if we get from the pizza place, there's leftovers and if we don't, there's not leftovers. So they have to figure something else out the next night.

**Evelyn Boodaghians** [00:15:05]  
OK. So the goal with ordering on Friday is like if we can have leftovers for Saturday.

**P11 Jamie** [00:15:11]  
Yes.

**Evelyn Boodaghians** [00:15:12]  
OK. And then who actually places the order in your family when you guys are doing this?

**P11 Jamie** [00:15:19]  
My husband does.

**Evelyn Boodaghians** [00:15:21]  
And how has that come to be that he places the orders?

**P11 Jamie** [00:15:26]  
He's paying for it, he uses his app, and usually he gets rewards after so many orders or something. So it makes sense to have only one person do it than to have it in the multiple devices.

**Evelyn Boodaghians** [00:15:42]  
OK so does anyone else in your family have food delivery apps on their phones or no?

**P11 Jamie** [00:15:47]  
I think I think everybody has food delivery apps on their phones, but we usually use them more for lunch than for dinner.

**Evelyn Boodaghians** [00:15:55]  
OK, tell me a little bit about that.

**P11 Jamie** [00:15:57]  
Well everybody is responsible for their own lunch so I would just get. If someone else uses it I would get the alert on my phone 'cause they're all monitored at so and so. Bought something from Domino's and this is the total cost of their charge, so sometimes I don't even know what they're getting until it arrives if I'm not looking at my phone. And if I am, I only make mention of it if I think it's like a strangely high price. Like if one kid placed an order but it's $35, I'm going to say, hey, what the heck did you get from Domino's? That's $35 to which I find out there's extra kids in my house or something.

**Evelyn Boodaghians** [00:16:43]  
Let's

**Bookmark: Independent food delivery by kids**

**Evelyn Boodaghians** [00:16:43]  
see. OK, so it sounds like your kids are ordering food delivery independently sometimes?

**P11 Jamie** [00:16:48]  
Yes, very much.

**Evelyn Boodaghians** [00:16:50]  
OK, so I want to chat a little bit about that. How often would you say your kids are ordering food delivery independently?

**P11 Jamie** [00:16:59]  
Maybe once a month. Once a month at least, somebody is ordering independently. One of the kids, usually the the two older ones, possibly the 11 year olds, but he usually checks in with us before he places an order. The older 2 just, you know, buy what they want when they want it.

**Evelyn Boodaghians** [00:17:22]  
Why do you think that is? That's like different.

**P11 Jamie** [00:17:26]  
They have they're working so they don't have to ask for money, so they just use the money whenever they feel like it. The younger one usually has to check in to make sure he can use the debit card or.

**Bookmark: What kids typically order**

**Evelyn Boodaghians** [00:17:39]  
And what do you see that they're typically ordering when they do order?

**P11 Jamie** [00:17:46]  
My oldest usually orders like pizza. Sometimes he orders from Starbucks but that's usually unusual. It's usually lunch food and my daughter usually orders Taco Bell pretty much exclusively.

**Evelyn Boodaghians** [00:18:05]  
And at what times are these orders usually happening?

**P11 Jamie** [00:18:09]  
It's usually after the typical lunch time so it's usually not until like 2:00 in the afternoon and I'm guessing they're ordering because they got caught up with whatever they were doing or they've already checked the kitchen and they're not happy with their options here.

**Evelyn Boodaghians** [00:18:29]  
What I guess the same rule with the phone that we had, like are there any rules around ordering or not so much, not so much.

**Bookmark: Rules and monitoring of kids' orders**

**P11 Jamie** [00:18:39]  
Especially if they're using their own money. I do see when it is spent. I do get an alert when they spend, even from their own accounts. So sometimes I just say, hey, you know, you spent a lot this week. You might not want to order tomorrow or whatever. But not typically. We just remind them it's, you know, they should save some of their money.

**Evelyn Boodaghians** [00:19:04]  
OK. And what kind of led to this? What was like the motivation or like the impetus for like, allowing them to use food delivery on their own?

**P11 Jamie** [00:19:16]  
I don't know if we ever had a discussion about it or anything. I've always just kind of told them they were on their own for lunch and maybe a few times when they were younger they've asked if they could just order in and I said yeah, if you have your own money, you can order one you want.

**Evelyn Boodaghians** [00:19:32]  
OK. Have you seen any changes in from like when they started ordering to now or not so much?

**P11 Jamie** [00:19:45]  
Not things that I don't find to be age appropriate. I mean, they're teens, so they spend more time up in their rooms, but I don't think there's a correlation between the ordering and spending time in the rooms.

**Evelyn Boodaghians** [00:20:03]  
Sorry, I'm just looking at my questions.

**P11 Jamie** [00:20:05]  
That's fine.

**Evelyn Boodaghians** [00:20:09]  
OK. And when they order food delivery, tell me a little bit about like the accounts they're using. Yeah. Are they their own accounts? Are they like your accounts? How does that work I guess?

**P11 Jamie** [00:20:24]  
I think my oldest has his own account for delivery, but my daughter most likely logs into mine. I know that she always has difficult time creating her own accounts. I don't know if it's an age restriction or what, so she usually uses mine.

**Evelyn Boodaghians** [00:20:40]  
And then you mentioned the 11 year old sometimes, is that your daughter?

**P11 Jamie** [00:20:43]  
Yeah, no, son. Yes. So he, he he logs into ours. That's why he's the one that asks permission. I see.

**Evelyn Boodaghians** [00:20:54]  
OK.

**Bookmark: Insight into kids' ordering through alerts**

**Evelyn Boodaghians** [00:20:57]  
And you mentioned that you get an alert when they do order me a little bit about that, like where does that alert come from, When do you get it, things like that.

**P11 Jamie** [00:21:08]  
All of our bank accounts with credit debit cards are linked and we'll get an alert if any money is spent on any account within the bank. So the alert, I don't think it it's not associated with the delivery for the majority, for my son and daughter that use my account, I would get an alert that you know the delivery is on its way. I have to check and see who deliberately got food. But the bank accounts are linked. So I'll see when in anytime they spend money on anything.

**Evelyn Boodaghians** [00:21:45]  
Yeah.

**Bookmark: Insight into kids' ordering habits**

**Evelyn Boodaghians** [00:21:46]  
How do you feel like that is currently going for you? This level of insight you have into when they are are not ordering.

**P11 Jamie** [00:21:56]  
I think it's good that I'm getting the alerts 'cause if they haven't mentioned it, I know that they're using their accounts and I can see that it's actually them spending the money and they're not getting like hacked or someone's in their account. So I do like that and it's good also to see that I would prefer someone to be double checking for mine too, to make sure that nobody's in my accounts or no money is accidentally being spent or anything like that. But usually we we are kind of made aware that they're going to order beforehand or I'll at least hear them walking through the kitchen and then not finding what they wanted. Well, no, a delivery is probably coming.

**Evelyn Boodaghians** [00:22:39]  
And you said you're usually made aware. How does that usually then?

**P11 Jamie** [00:22:44]  
Usually when I'm working, I can hear them in the, in the kitchen, you know, looking around for something to eat. And then I might hear one of them say to another, hey, I'm just going to order, you know, do you want anything from this place? So I'll usually hear them, but they're not always directly speaking to me. If I'm working, they're definitely not so.

**Evelyn Boodaghians** [00:23:04]  
Are there any things you wish you could manage with regard to their food deliveries that you currently can't?

**P11 Jamie** [00:23:16]  
No, I mean they're pretty good kids so if they were ordering too many days in a row or what not I would just tell them they can't and they would listen. It would be good I guess for some parents if you could limit how many days in a row were orders were happening, but I don't think it was some. It's something I would use.

**Evelyn Boodaghians** [00:23:43]  
Yeah, why did that kind of come to mind? Like the number of days in a row.

**P11 Jamie** [00:23:47]  
Because it wouldn't be healthy to order out consistently from the same place at least. I mean, I know there's a lot of different options, but I wouldn't want them to eat Domino's five days in a row, for instance. So I would just tell them they can't and they would listen. But I know a lot of parents that doesn't work in their house. So something that would limit that might be useful.

**Evelyn Boodaghians** [00:24:12]  
I see. So you're kind of thinking about this like health aspect to it sounds like?

**P11 Jamie** [00:24:16]  
Yeah, absolutely.

**Evelyn Boodaghians** [00:24:18]  
Yeah.

**Bookmark: Benefits of kids ordering food independently**

**Evelyn Boodaghians** [00:24:20]  
How do you feel about your kids ordering food delivery like independently? What is your like feelings towards that?

**P11 Jamie** [00:24:28]  
I like it. I think that it it's a good thing, especially because I know they look 1st to see if there's something they want and I know that they get busy just like I get busy, so I can't always make something to eat. And it's convenient to be able to just order and have something delivered. So I'm glad that we live in an era in which they can do that.

**Evelyn Boodaghians** [00:24:59]  
OK. That makes sense. Thinking about like we've talked a lot about all the different ways you manage food in the house, groceries, food delivery, cooking generally, how do you feel like the system you have set up is going?

**P11 Jamie** [00:25:16]  
I think it's good.

**Bookmark: Meal planning and organization**

**P11 Jamie** [00:25:17]  
I like that we meal plan. I think it would be very difficult if we didn't and we just tried to make meals on the fly. I think that would probably result in a lot more ordering out 'cause you usually get to a point of the day where, oops, I have to make something for dinner. And the fact that we do plan out all of the meals makes it a lot easier to get things going and started and make sure everybody is eating and eating something healthy. So I think it works for us. I don't think it would necessarily work for everybody, but it definitely works for us.

**Evelyn Boodaghians** [00:25:49]  
Tell me a little bit about how did you get to this place? Yeah, how did you find what works for you?

**P11 Jamie** [00:25:56]  
I kind of didn't have a choice. My husband used to work out of the home, so I was home with the four kids by myself. And if you have any number of kids and you have to do it by yourself, you have to be organized and you have to have a schedule. And so I kind of didn't have much of A choice but to plan out all of the days in advance and coordinate one thing to the next. So sometimes make one meal, hold the leftovers for the next meal that I would add to and whatnot.

**Evelyn Boodaghians** [00:26:30]  
And then thinking about the system you have right now, kind of the flip side of that question, is there anything that you feel like isn't working well or if there's any hiccups that you wish you could hammer out?

**Bookmark: Desire for portioned grocery shopping**

**P11 Jamie** [00:26:42]  
We used to get those like box deliveries from like HelloFresh and we did Blue Apron in them and that what was enabling the kids to help more with the meals because everything was portioned out in smaller amounts. I wish there was a way to shop like that so that I can, you know, I don't necessarily have to get the whole meals delivered, but I can go to like a Walmart or a stop and shop and have things portioned smaller so things don't go to waste at the end of the week. I feel like no matter how much I plan, things are getting thrown out.

**Evelyn Boodaghians** [00:27:21]  
How long did you do those like meal box delivery things for?

**Bookmark: Shift in frequency of meal box deliveries**

**P11 Jamie** [00:27:27]  
I still get HelloFresh on occasion, but it's not as often as I used to. I used to get it weekly, so now I'm up to like once every other month and it's kind of just on a week that I know I'm going to be really busy with work so I'm not going to have as much time to plan everything.

**Evelyn Boodaghians** [00:27:46]  
OK. Yeah. Tell me a little bit more about like what led to this shift. You're getting it weekly but then decided to go to once every other month.

**P11 Jamie** [00:27:55]  
So it also has a lot to do with the amount of food that my family eats and the cost of the the delivery plan. So I was getting the plan that would be for four people and it was me and the four kids and they didn't eat a whole lot. So it was plenty of food for us and there wasn't a lot of leftover. So there wasn't a lot of waste, but now they all eat like adults, so it's like feeding an entire army of people. And I would have to double or triple every meal to be able to have enough. And then it would be very expensive, more so than going to the grocery store and and buying it.

**Evelyn Boodaghians** [00:28:33]  
So it sounds like the portions worked when the kids were younger, but now that they're old?

**P11 Jamie** [00:28:37]  
It kind of it would be too expensive, yeah. So I only do like the once a week and then I have to plan on adding extra things to the meal to make it enough for everybody.

**Evelyn Boodaghians** [00:28:47]  
OK, so you can add things to the plan when you do order it.

**P11 Jamie** [00:28:52]  
Yeah.

**Evelyn Boodaghians** [00:28:57]  
OK. But getting back to what you're talking about, you're saying that like it would be helpful if you could go to the grocery store and it would have things portioned out there was this idea of he's going to waste. Tell me a little bit more about that.

**P11 Jamie** [00:29:09]  
So my husband and I will eat leftovers for lunch, but the kids definitely overlook them. So if it's too much that he and I can eat for lunch for the next couple days, it's just going to get thrown out. And it drives me crazy to throw out food, especially when we're trying to plan it all so that we can save money and waste less and it still goes to waste.

**Evelyn Boodaghians** [00:29:35]  
OK, OK, that makes sense. OK, I want to transition a little bit to understand your kids relationship to money.

**Bookmark: Kids' access to money and spending habits**

**Evelyn Boodaghians** [00:29:45]  
So currently how do your kids have access to their own money? Where do they get money from?

**P11 Jamie** [00:29:54]  
So they both have jobs in town, my daughter does a lot of babysitting so she picks up money from babysitting and my son works at a reception hall as like a waiter and so they both have their own consistent paycheck so they have access to money. We do very often remind them to save, but it is theirs, so we kind of let them spend how they want and then listen to them cry when they're all out.

**Evelyn Boodaghians** [00:30:30]  
OK, and then how about the younger two kids?

**Bookmark: Younger kids' access to money**

**Evelyn Boodaghians** [00:30:34]  
Do they have any access to money for themselves?

**P11 Jamie** [00:30:37]  
They they don't get an allowance or anything like that. So birthdays and holidays like their grandparents will send them some in the mail that they can they can use however they want. During the summer they usually have one or two lemonade stands that they make way too much money for and that usually will last them for the the remainder of the the season for sure. Other than that, they kind of just ask for things and we just get them for them, not really money.

**Evelyn Boodaghians** [00:31:09]  
OK, understood. So they come to you and ask you.

**P11 Jamie** [00:31:13]  
Yeah. So they'll just say, hey, can I order Domino's today? And they don't have their own money at all.

**Bookmark: Kids' use of credit/debit cards**

**Evelyn Boodaghians** [00:31:24]  
And do any of your kids have credit, debit cards or anything of that sort?

**P11 Jamie** [00:31:30]  
So the older two have debit cards. We did for a little while get the younger ones like those prepaid visas, but there's fees on them and then they expire. So if they weren't spending it, it was kind of a waste or we would just have to buy it back from them and then it's kind of a hassle it. I wish that there was something that it were that I like the way our bank works, but I wish the age requirement to open an account wasn't 13.

**Evelyn Boodaghians** [00:32:04]  
OK. So the barriers kind of let the bank has an age requirement of 13.

**P11 Jamie** [00:32:08]  
Yes.

**Evelyn Boodaghians** [00:32:09]  
OK. Tell me a little bit about why did you start doing the visas for the younger ones in the first place?

**P11 Jamie** [00:32:20]  
I think it's to limit the arguing with the older ones because the older kids will take them for ice cream or something and then they have to ask for money because the older ones won't pay for it with their own. So it was just more convenient to say, well, here's a prepaid Visa, this is your money for like the whole month, Don't ask for anything else. And then they would be able to have the little bit of freedom to decide, you know, what they wanted to get.

**Evelyn Boodaghians** [00:32:47]  
OK, so limit the arguing, give them a little bit more freedom it sounds like.

**Evelyn Boodaghians** [00:32:57]  
OK, thinking about the older two have jobs, Tell me a little bit about how do you see them managing or spending their money?

**Bookmark: Monitoring kids' spending**

**P11 Jamie** [00:33:11]  
I think they both spend their money fairly wisely. They are pretty conservative with how much they spend and how much they use it. But I do consistently remind them when I see them buy something and I'm like, do you know you had to work 4 hours to buy that pizza? Like do you know you had to work this long to buy it? And then I remind them if I could go back and save all the money I spent as a teenager, I could buy a whole nother house and remind them of things like that so that they maybe are thinking about it before they spend more money. But other than that, I, we don't like to interfere too much on their spending as long as we're watching their card, their account and it's not, you know, depleting really quickly.

**Evelyn Boodaghians** [00:33:59]  
Tell me a little bit about that. Like you don't want to interfere too much.

**P11 Jamie** [00:34:03]  
Well, it is theirs. So we we don't want to overstep or anything. And they are working to earn their own money. So we do want them to have the freedom to to spend it and not intervene too much. But we don't want them to get to a point in which they are not able to work and there's nothing left.

**Evelyn Boodaghians** [00:34:31]  
And you mentioned that you kind of are watching. You're not interfering, but you're watching. Tell me, how do you keep an eye on it?

**P11 Jamie** [00:34:39]  
Well anytime I get an alert on my phone I'm able to see how much they spent, where they spent it, and what their current balance is which is fantastic. I did at one point get an alert with multiple right in a row and I thought they were spending like crazy but I wasn't paying attention to the name. So it was like one kid twice, then the other kid twice. So I sent them both messages and was like, stop spending your money, but it was not the same kid over and over again. So that was very much a relief. But we do keep an eye on the balance to make sure that they have money in case there's an emergency. And once it gets closer to like $100, which I think is far too low, not many emergencies can be covered by that. I tell them just take it easy and when are you working, When is your next check coming, When are you working again to make sure that they can get the balance back up again.

**Evelyn Boodaghians** [00:35:36]  
OK. Is there, so you mentioned you have access to like how much they spend, where the current balance. Is there anything here that you wish like you had visibility into that you currently don't, or is that enough info?

**P11 Jamie** [00:35:49]  
I don't think so. I think that that covers a lot for me.

**Evelyn Boodaghians** [00:35:56]  
OK.

**Evelyn Boodaghians** [00:36:01]  
And then kind of the same question here.

**Bookmark: Rules for kids' spending**

**Evelyn Boodaghians** [00:36:02]  
Do you have any rules for what they can and can't use their money on or not so much?

**P11 Jamie** [00:36:09]  
We don't, I know that it would probably be necessary, but our kids are really good. Like my oldest wants to buy a motorcycle so we haven't told him he can't. However, we told him we don't really want him to so he hasn't yet. But other than that, they tend to be very open with how they're spending their money and what they're saving for. So if we had an opinion, I mean, I know I would just say it like I don't think it's a good idea or I think that's too much money or let's wait till it goes on sale. But no, we don't really have rules and how they spend it, just trying to encourage them to make good choices.

**Evelyn Boodaghians** [00:36:49]  
You mentioned that they're kind of open about what they're saving for.

**Evelyn Boodaghians** [00:36:55]  
OK, OK. Thinking now about the younger kids, tell a little bit about how you manage their spending since it seems a little bit different than the old kids.

**Bookmark: Managing younger kids' spending**

**P11 Jamie** [00:37:10]  
We do have, I mean, we have control over what the older kids are doing, but the younger ones are spending our money. So it's a lot more control. They have to ask before they can place an order. So sometimes they ask if they can order Starbucks and then we'll say, well, you know, you just had that on Tuesday, so we're not going to order it again this week or I think you need to wait until Friday or I haven't been paid yet. So we kind of, we kind of limit them to how often they can order and from how much they can spend.

**P11 Jamie** [00:37:45]  
We also are pretty vocal with the budget and what is allowed for each category. So like I said, if they want Starbucks, but we already ordered from Starbucks this week, then that's not within the budget for the weekend. That's kind of it. They don't really give us too much of a hard time about it because they're aware that they're, you know, that we allow only a certain amount of money to go to each category and that's kind of out.

**Evelyn Boodaghians** [00:38:15]  
You mentioned this like budget per category.

**Bookmark: Budgeting and categories**

**Evelyn Boodaghians** [00:38:17]  
Tell me a little bit about that. Yeah. Tell me just what that means. Yeah.

**P11 Jamie** [00:38:23]  
Sure. So we're pretty open with them with we don't necessarily tell them dollar amounts that are coming in and going out, but we do kind of tell them how much things cost and that it's just not something we want to spend money on. So they tend to be open with asking like, can we go to the movies and we'll say, well, you know, this week we've already rented a movie this day and we went bowling on this day. So we have to wait until next week if we want to spend money on entertainment. It's it's so to them, I don't think it's necessarily a dollar amount. While they, we might tell them, oh, we spent $60.00 on bowling and you know, it's not necessarily a dollar amount, but it's how frequently the activity would happen. And the same is true with like ordering from Starbucks or you know, we'll just say we already ordered out for lunch and we already ordered that last week, so we have to wait till next week. Not that we're keeping.

**Evelyn Boodaghians** [00:39:25]  
The dollar amount from them.

**P11 Jamie** [00:39:26]  
But it's more of just the frequency, I think is what they're able to understand a little bit more. The older kids, we will tend to say, you know, we just flew back from Florida and the flights were $2000.00. So no, we're not gonna, we're not gonna go bowling 'cause we, we need to save the money for another time. But for the younger ones, it's more of a, a frequency of occurrence than budget. But we do use the word budget.

**Evelyn Boodaghians** [00:39:56]  
Yeah, and why do you use the word budget?

**Bookmark: Teaching kids about budgeting**

**Evelyn Boodaghians** [00:39:59]  
Like what's the thinking?

**P11 Jamie** [00:40:01]  
There, I think it's important for them to know that in order to make good financial decisions, you have to plan out where your funds are going to go. And it doesn't necessarily mean there's not enough money, just means that that's not available in that category anymore. They know that we are always happy to, you know, buy food because it's a necessity, but it's not a necessity to go bowling, so.

**Evelyn Boodaghians** [00:40:31]  
And then in your SO for the kids, the older ones, it they you discuss the dollar amounts for the younger ones, it's I see for you and your husband, what does budgeting mean or like how do you do that, I guess or think about that.

**P11 Jamie** [00:40:46]  
Yeah. So we, we definitely, we only go over it maybe twice a year. And then we figure out how much we can spend in each category a month. And it's not very strictly done. Like we don't write everything down, but we mentally keep track of how much we spend on entertainment or food or clothing or gifts for other people. And once we get close to the end of the budget, we usually tell the other person, hey, you know, we have to take it easy for the rest of the month on entertainment because we spent more than we thought. Or, oh, you know, we don't have that much left to to get take out on Friday. So we'll have to only get from one place or something like that.

**Evelyn Boodaghians** [00:41:30]  
OK. So twice a year you guys think about the budgeting and then for the year you're just mentally it sounds like?

**P11 Jamie** [00:41:39]  
Yeah.

**Evelyn Boodaghians** [00:41:39]  
Each other in just.

**P11 Jamie** [00:41:41]  
Yeah, yeah. And as long as we have the same amounts kind of still sitting in accounts, everything is OK. OK.

**Evelyn Boodaghians** [00:41:48]  
That makes sense. OK. I'm just going to take a look at my questions here around the kids and money. Oh, you mentioned that the older two have debit cards.

**Bookmark: Setting up debit cards for older kids**

**Evelyn Boodaghians** [00:41:59]  
The age for that is 13. Tell me a little bit about why did you set the kids up at that age for a debit card? What was kind of the impetus there?

**P11 Jamie** [00:42:10]  
Well, when we started talking to them more openly about how much things cost and how to budget things, we want them to be able to actually do that. We do take the kids to Five Below once a week and we have them spend their own money. But even the younger ones have to calculate the tax and they can only spend a certain amount the, and it differs per kid based on like the chores and how helpful they are and whatever. So they have to calculate themselves. So the older ones, we kind of stepped it up a notch and said you have to use your own card and you have to always know what your balance is and you have to just so that they can go out into the world at some point and be functioning adults.

**Evelyn Boodaghians** [00:43:01]  
It sounds like teaching them, you know, calculating this tax being adults. Yeah.

**Evelyn Boodaghians** [00:43:09]  
OK.

**Bookmark: No allowance, rewards for helpfulness**

**Evelyn Boodaghians** [00:43:12]  
And you mentioned none of them have an allowance, right? Right.

**P11 Jamie** [00:43:16]  
OK, They just, we'll just buy them what they want.

**Evelyn Boodaghians** [00:43:21]  
Gotcha. What was like the thinking there? No allowance, but we'll buy you what you want.

**P11 Jamie** [00:43:28]  
It it's not like Willy nilly will buy them with it if they need something, it's we get it. But I don't like the idea that you should be given money for things that you should be helping for. Like we all live in the house together so we all should be helping. Shouldn't just fall on me when I'm also paying for all the things. So we tend to buy at the store more for the kids who want to be extra helpful. Like they've made their own bed, they cleaned up after themselves. And then they say, hey, can I help you with anything today? Those are the kids who are going to get to spend money on on Saturday at the store. But it's not an allowance, It's not a set amount. It's just, hey, you did a great job helping. You can spend $15.00 in the store today.

**Evelyn Boodaghians** [00:44:16]  
I see. So it's a little bit more free flowing than like a weekly allowance.

**P11 Jamie** [00:44:20]  
Right, right, right. OK.

**Evelyn Boodaghians** [00:44:23]  
OK, that makes sense. OK, great. Just looking at the time, I wanna see Boop, boop. OK.

**Bookmark: Caregiving for grandfather**

**Evelyn Boodaghians** [00:44:31]  
In your initial like survey thing you filled out, Jamie, you all mentioned that you're a caregiver, I think?

**P11 Jamie** [00:44:37]  
For one of your your grandparents. Yeah, Grandfather.

**Evelyn Boodaghians** [00:44:41]  
Yeah, tell me just a little bit about that. What does caregiving for your grandfather look like?

**P11 Jamie** [00:44:49]  
It used to be more hands on. He lived next door for a long time and now he's in a retirement community. So at this point, all I need to really do is check in and make sure he has the right service providers and they're doing things that they should and his his budget is taken care of and the influx of money in and out is solid. So then we just make sure that there's everything is in working order when we visit and that he's has enough outings scheduled to go to. So because he's in this retirement community, it's a little bit easier and it's a little less stress for me, but we're still pretty involved in the decisions day-to-day.

**Evelyn Boodaghians** [00:45:41]  
And when did he move from living next door to the care facility?

**Bookmark: Responsibilities when grandfather lived nearby**

**P11 Jamie** [00:45:47]  
In 2021, so just after COVID was still functioning but a little bit settled down.

**Evelyn Boodaghians** [00:45:56]  
If you can remember, what did your responsibilities include when he was not in the care facility and he was living nearby?

**P11 Jamie** [00:46:04]  
All the things so grocery shopping and bill paying and doctor's visits, everything that had to had to happen in our household. I just made sure it was happening in his also.

**Evelyn Boodaghians** [00:46:21]  
OK.

**Bookmark: Grocery shopping for grandfather**

**Evelyn Boodaghians** [00:46:24]  
And you mentioned grocery shopping. So in 21, when he was still in the home, what did grocery shopping look like for him?

**P11 Jamie** [00:46:35]  
It was very small groceries and we did make sure that he was signed up for like Meals on Wheels and delivery service there. We also had to take him back and forth to the Senior Center and they provided breakfast and lunch for him. So that was one less thing that we had to worry about. But usually he was just incorporated in dinners with us.

**Evelyn Boodaghians** [00:47:04]  
OK, tell me a little bit more about what you mean by that.

**P11 Jamie** [00:47:10]  
Well, when we were preparing a meal, we would just make sure there was enough for him. He didn't eat with us, so one of the kids would just run it over to his house next door so he would have dinner and I didn't have to make a separate meal or anything.

**Evelyn Boodaghians** [00:47:23]  
I see. And when you say he was next door, he was literally next door.

**P11 Jamie** [00:47:27]  
Yeah, yeah, yeah, yeah. Physically in the in the next house, yeah.

**Evelyn Boodaghians** [00:47:30]  
You guys love to make sure because, you know, sometimes people say next door, it's like, you know, in the neighborhood that this makes sense.

**P11 Jamie** [00:47:35]  
No next door.

**Evelyn Boodaghians** [00:47:40]  
OK. So grocery shopping you said was more smaller for him and then he also got Meals on Wheels. OK. You mentioned for yourself you're doing a lot of the deliveries or pickups. Was that the same for grandpa or no?

**P11 Jamie** [00:47:57]  
At that time I wasn't working the hours I was, so I would go into a store for for everybody and and do the grocery shopping.

**Evelyn Boodaghians** [00:48:04]  
And how would you know, like what he needed from the grocery store?

**P11 Jamie** [00:48:12]  
I would be in his house every day, so I would just pay attention to what was in the fridge and the cabinets and I know the kinds of things he'd like to eat, so I just made sure everything was always stocked.

**Evelyn Boodaghians** [00:48:22]  
OK, OK, that makes sense. That dinner was you cooking and taking.

**P11 Jamie** [00:48:27]  
It over. I want my kids taking it over.

**Evelyn Boodaghians** [00:48:29]  
OK, OK, great.

**Bookmark: Subscriptions: Netflix, Hulu, Disney Plus, Amazon Prime, Walmart Plus, HelloFresh, Imperfect, Spotify**

**Evelyn Boodaghians** [00:48:33]  
In the last 10 minutes here, we're going to switch subjects a little bit and just talk about subscriptions in general. So when I talk about subscriptions, it could be anything. It doesn't have to be food delivery subscriptions. It can be outside of that. So off the top of your head, Jane?

**P11 Jamie** [00:48:50]  
What?

**Evelyn Boodaghians** [00:48:50]  
Subscriptions come to mind that you have or someone in your family has right now, and it doesn't have to be a full list, just whatever you can think of right now.

**P11 Jamie** [00:49:00]  
So we have like Netflix and Hulu and Disney Plus, and we have Amazon Prime. We have Walmart Plus. We do have HelloFresh and Imperfect. I don't know if you're familiar with that. It's so it is a delivery of like local farm fresh foods that wouldn't be appropriate for a grocery store. Maybe they're bruised or they're misshapen or whatever. So we get those delivered to and Spotify.

**P11 Jamie** [00:49:40]  
I think that might be it.

**Evelyn Boodaghians** [00:49:41]  
OK, with the imperfect, tell me a little bit about did you decide to get that subscription?

**P11 Jamie** [00:49:50]  
Because it's local food, so I like to work with local people and local small businesses. I also like that I'm not. I'm helping to have food not prone away, so things that wouldn't be able to be sold in a grocery store can come in it. It's usually, it's usually because they're too big, which is very weird. Like so a zucchini instead of being this big would be like this big, like a huge zucchini. So I kind of love that it ends up being bigger than I would be able to find in the grocery store. So it helps that it's enough food for the kids.

**Evelyn Boodaghians** [00:50:31]  
And how often does that come to the house?

**P11 Jamie** [00:50:34]  
Once a month.

**Evelyn Boodaghians** [00:50:37]  
OK, great. OK. So you mentioned there's things like Spotify, Hulu, Disney, Walmart, Hella Fresh, all those types and then imperfect. And then how about in terms of oh, and Walmart, sorry, I don't know how to mention that. How about in terms of food delivery? Are there any subscriptions you have or other people in the family have?

**P11 Jamie** [00:51:00]  
Or like take out food.

**Evelyn Boodaghians** [00:51:01]  
Yeah.

**P11 Jamie** [00:51:03]  
So we did have the the DoorDash plus I think it was called. We did have that for a little while, but we weren't using it as often because it would have to be used from one account and everybody uses their own. So we don't really have any of those too much anymore. We do have the Instacart which can sometimes do delivery from local restaurants and stuff.

**Bookmark: Food delivery subscriptions: DoorDash Plus, Instacart**

**Evelyn Boodaghians** [00:51:37]  
Yeah. Tell me a little bit more about this. So you guys had Door Dash Plus, but everyone has their own accounts. What was kind of like? Yeah, how did you get to that where everyone's using their own accounts and so Dash Plus wasn't?

**P11 Jamie** [00:51:52]  
The Dash Plus wasn't useful because, well, it was annoying to me because it was on my phone so instead of I never remember my passwords, which is problem #1 so everybody have to come and take my phone physically to make an order. And then sometimes they would forget to put in their own card information so I would keep getting charged for everybody's food. Which doesn't sound so bad for a mom, but it does when you have 4 kids that should be spending their own money and they're not.

**Evelyn Boodaghians** [00:52:24]  
OK, so a couple things. They were coming to use your phone because the password like.

**P11 Jamie** [00:52:31]  
Yeah, because I don't remember them.

**Evelyn Boodaghians** [00:52:33]  
Yeah. And then when they were using your account, they weren't switching the card to their own.

**P11 Jamie** [00:52:38]  
Card right, Right.

**Evelyn Boodaghians** [00:52:41]  
And so that kind of led to the decision of everyone have your own accounts.

**P11 Jamie** [00:52:45]  
Yeah.

**Evelyn Boodaghians** [00:52:46]  
OK. So do any of the kids share accounts or does any of the family share accounts for the food delivery apps or not at all anymore?

**P11 Jamie** [00:52:54]  
Just the younger two are still on mine. Yeah. OK. That makes sense.

**Evelyn Boodaghians** [00:53:01]  
And then you mentioned Instacart, is that a subscription you have or you just use regular Instacart like?

**P11 Jamie** [00:53:07]  
It's a, it's a subscription, it's a subscription 1. So it's lower cost in delivery. So it's kind of just like the tip. And then there's the monthly that covers the regular delivery.

**Evelyn Boodaghians** [00:53:22]  
And how long have you had that for?

**P11 Jamie** [00:53:27]  
On and off two years.

**Evelyn Boodaghians** [00:53:32]  
How do you?

**P11 Jamie** [00:53:32]  
Cancel when there's a better option like so Walmart Plus is a better option right now and, and they deliver with no delivery fee. So you just have to tip the driver and Instacart used to do that, but then they switch to there's a just a smaller fee. So once we're done with that, we're probably going to cancel that too. It's frustrating when the terms change and there's not much you can do about it when you're already locked into a contract.

**Evelyn Boodaghians** [00:54:02]  
Yeah.

**P11 Jamie** [00:54:03]  
So we kind of just wait it out and then look for a different.

**Evelyn Boodaghians** [00:54:05]  
Option And does anyone else in the family order from Instacart? Or I guess who orders using the Instacart?

**P11 Jamie** [00:54:17]  
Account I do it's that's another one that's in my fault.

**Evelyn Boodaghians** [00:54:22]  
And no one else uses that? Or do other people use that as well?

**P11 Jamie** [00:54:26]  
My husband might, but I don't. I don't notice too much.

**Evelyn Boodaghians** [00:54:33]  
OK, you mentioned that.

**Bookmark: Managing profiles and age restrictions on streaming services**

**Evelyn Boodaghians** [00:54:37]  
There's also the more entertainment ones like Netflix, Hulu, Disney, Spotify. Tell me a little bit, how about how did those work in the family? Who uses them, what accounts? Things like that.

**P11 Jamie** [00:54:50]  
We're able to have multiple profiles on all of them, so everyone has their own. I don't think there's one that there was only enough for four. The thing was Netflix you can only have 4 accounts. So what we sent my husband has his, I have mine. Then we have one for the teenagers and one for the kids so that we can adjust the parental controls. Other than that, everyone has their own profiles so we can set the age restrictions and and everything.

**Evelyn Boodaghians** [00:55:21]  
Oh, yeah. Tell me a little bit more about that setting of the age restrictions. What does that look like?

**P11 Jamie** [00:55:29]  
It's, it's different for, for each of the kids and there's an option in there that it's kind of already set, like it already specifies PG or or whatnot for ages. For the teenagers, we did adjust it so that they were a little bit older because they, we do allow them to watch more than probably other people do for kids their age. But other than that, it's pretty. We pretty much we go standard with what comes up and we just take a look at the options to make sure it works for them and if it doesn't then we can go in and adjust it later.

**Evelyn Boodaghians** [00:56:09]  
Yeah. How much are you managing that post? Setting up the ages?

**P11 Jamie** [00:56:18]  
Very little. The only time we will adjust it is this. They they ask to watch something and it's not available on theirs. Sometimes we will adjust, not usually. Sometimes I'll just say oh I'll log into my account and you can watch it on mine.

**Evelyn Boodaghians** [00:56:35]  
I see.

**Evelyn Boodaghians** [00:56:39]  
And how do you feel that that is going right now for your family?

**P11 Jamie** [00:56:42]  
I think it, I think it's fine. I think it works. It's very seldom that they are aware of something that's locked out for their age group anyway, so it it doesn't tend to be an issue. It's happens less than once a year.

**Evelyn Boodaghians** [00:57:03]  
With any of these subscriptions that you guys share as a family, is there anything that you wish you could do that you couldn't currently do? Anything you would change like that?

**Bookmark: Desire for a unified family account for food delivery**

**P11 Jamie** [00:57:18]  
I wish there was a place where they could all be together so that we could like manage them collectively. But, and it's not it, it would be ideal. It's not like I don't know, it's nothing I would pay extra for.

**Evelyn Boodaghians** [00:57:39]  
And then you mentioned with the DoorDash one, let like now everyone uses their own accounts because of well, how do you like that is going with everyone using their own accounts?

**P11 Jamie** [00:57:53]  
It's OK. I think I would be more likely to like sign up for a A+ plan if we could have one account with all profiles on it and everybody could like log into their own but use the benefits of the family as a whole.

**Bookmark: Ideas for additional features in a family account**

**Evelyn Boodaghians** [00:58:11]  
OK, well tell me a little bit more about that. Like what would your ideal state there be like? How would it work?

**P11 Jamie** [00:58:17]  
I think similar to like how Netflix does it, you said their ages and then you as the parent get to restrict it. Maybe that's a way that you can say they can only order from Domino's twice a week or something like that.

**P11 Jamie** [00:58:36]  
Or after they ordered twice they have to request a third order and mom or dad has to approve it kind of thing.

**Evelyn Boodaghians** [00:58:47]  
Yeah. Anything else like that come to mind that you kind of want in place?

**Bookmark: Restrictions on ordering**

**P11 Jamie** [00:58:53]  
Maybe hours when they can order because I don't want them to order like after 8:00 PM but as an adult I might want to. So it's not a restriction I want on my account, but maybe something like that that they have to get permission after a certain hour or after a certain dollar amount it maybe it doesn't process.

**Evelyn Boodaghians** [00:59:14]  
OK. So the ones that you just mentioned, so how many times they order from like a specific place like Domino's second time, maybe it has to come to you for a request, right, The hours. So if it's out of hours, they have to ask for that and then dollar too, if it's over or mount, ask for permission.

**Evelyn Boodaghians** [00:59:41]  
OK, great.

**Bookmark: Final thoughts and conclusion**

**Evelyn Boodaghians** [00:59:43]  
Oh, or just one minute over. So I want to get you out of here. Jamie, thank you so much for your time. Any final thoughts? Are you off too early?

**P11 Jamie** [00:59:52]  
Nothing that I can think of. OK.

**Evelyn Boodaghians** [00:59:55]  
Great. Then I will go ahead and put in two user interviews that you showed up. Great participant. They'll handle all the incentives. But if you have any issues, you can always message me and I'll help work out with that. Thank you again for your time. I really appreciate all your feedback. Thank you. Thanks. Have a.

**P11 Jamie** [01:00:11]  
Good day.

**Evelyn Boodaghians** [01:00:12]  
Bye.

## **Notes**